



October 5, 2016

Dear Municipal Official:

I am writing to you as part of our ongoing efforts to keep you apprised of developments affecting Time Warner Cable, locally known as Charter Communications subscribers in the Western New York Division.

From time to time, we make certain changes in the services that we offer in order to better serve our customers. The following changes are planned:

Pop TV (fka TV Guide) scrolling guide service will cease on or about October 5, 2016

Zap 2 It scrolling guide service will cease on or about October 5, 2016

WNLO DT2 will be added to Alfred, Bolivar and Friendship on or about October 12, 2016

WXXA DT3 will be added Jefferson Summit on or about October 12, 2016

UTV Movies will be dropped on or about December 31, 2016

Some of the new services listed above cannot be accessed by CableCard-equipped Unidirectional Digital Cable Products purchased at retail without additional, two-way capable equipment. You may downgrade or terminate service without charge at any time. Further, if carriage of a premium channel is discontinued and you have incurred installation, upgrade or other one-time charges relating to such premium service within six months prior to the date of the change, you may elect to downgrade or terminate service within 30 days and obtain a rebate of any such charge.

If you have any questions or concerns please feel free to contact me at 716-686-4446.

Sincerely,

A handwritten signature in black ink that reads "Mark Meyerhofer".

Mark Meyerhofer
Director, Government Affairs
Charter Communications

CNY

Minutes for the Big Flats Business Association Meeting at the Big Flats Community Center on October 5, 2016

Welcome - calling of meeting to order at 5:45 p.m.

Members present

- Tom Gorman - President
- Sonja Harvey - Board of Directors
- Howard Harvey
- Betsy Gorman

Funds

- we currently have \$689.83 (\$6.99 was spent on website hosting and domain, \$18.68 was spent on Shop Big Flats brochures and \$14.02 was spent on Welcome Packet folders)

Old Business

- Bottcher's Landing clean-up - Cottage Gift Shop is responsible for October. November and December are still available as is all of 2017.

- Big Flats Appleumpkin Days Saturday and Sunday September 17 & 18 - The following businesses participated in this year's event: Amish Workshop, Antique Revival, Cottage Gift Shop, Ken's Service Center, Oldies But Goodies, Ted's Produce & Flower Market, The Dairy Barn and The Witch's Stitches. The new event signs were placed at each participating business on the Monday prior to the event and additional signs were placed at intersections throughout the town on Friday afternoon. All signs were collected on Sunday when the event was over. Several businesses saw increased activity compared to previous years while other businesses saw traffic equal to or slightly less than in prior years. The dates for next year's Big Flats Appleumpkin Days will be Saturday and Sunday September 16 & 17. This year we spent \$250 for radio advertising and flyers. It was agreed that next year we will add an additional \$50 for television advertising.

- Chemung Canal Trust Company Shredding Event Saturday October 15 1-3 p.m. at Arnot Road branch

New Business

- Christmas in Big Flats Saturday December 10 - The format will be the same as last year with each participating business hosting an Open House with refreshments. Each business will set their own hours. The advertising budget will be the same as last year and set at no more than \$250. We need to know as soon as possible which businesses will be participating.

- Town of Big Flats 1st Annual Winter Festival Saturday December 17 from 4 p.m. to 8 p.m. This event will be held outside at the Town Municipal Complex and inside the Community Center. Outside there will be entertainment, local vendors, food vendors, beer and wine tent, Big Flats Fire Department, and Santa. Businesses can set up outside as vendors. Vendor

applications are available at the Community Center office. Activities inside the Community Center will include a Chili and Chocolate cook-off, music, craft activities for children, cake/pie/cookie wheel, Gingerbread House competition, gift wrapping, cookies and cocoa. Hopefully in future years the Town's Winter Festival will be held on the same day as our Christmas in Big Flats event on the second Saturday in December. The combining of the events would encourage attendees to visit the open houses at our businesses throughout the day and then finish their day with activities at the Town Municipal Complex and Community Center.

Our next meeting will be Wednesday November 2, 2016 at 5:30 p.m. at the Big Flats Community Center.

Adjournment - The meeting was adjourned at 6:10 p.m.